



Local information for Farnham students 2021/22

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For all opening hours and possible Covid-19 restrictions to services please check the relevant website.

Banks and Building Societies

Barclays

22 The Borough

Farnham

GU9 7NH

Telephone: +44 (0)345 734 5345

Online: barclays.co.uk

HSBC

33 The Borough

Farnham

GU9 7NJ

Telephone: +44 (0)3457 404 404

Online: hsbc.co.uk

Lloyds

75 Castle Street

Farnham

GU9 7LT

Telephone: +44 (0)345 300 0000

Online: lloydsbank.com

Nationwide Building Society

Town Hall Buildings

The Borough

Farnham

GU9 7NT

Telephone: +44 (0)800 554 0331

Online: nationwide.co.uk

Natwest

39 The Borough

Farnham

GU9 7NP

Telephone: +44 (0)3457 888 444

Online: natwest.com

Santander

17 The Borough

Farnham

GU9 7NG

Telephone: +44 (0)800 030 4321

Online: santander.co.uk

Cinemas

Cineworld Aldershot

Westgate

Aldershot

GU11 1WG

Online: cineworld.co.uk

Farnham Maltings

Bridge Square

Farnham

GU9 7QR

Dentists

Aldershot Dental Practice 165 Victoria Road Aldershot

GU11 1JR

Telephone: +44 (0)1252 334 616

Online: aldershot-dental.co.uk

The Dental Studio

28 East Street

Farnham

GU9 7SW

Telephone: +44 (0)1252 716 005

Online:

mydentist.co.uk/dentists/practices/england/south-east/Farnham/28-east-street

Dispensing chemists

Boots

48-49 The Borough

Farnham

GU9 7NW

Telephone: +44 (0)1252 715 121

Heath End Pharmacy

103 Farnborough Road

GU9 9AW

Telephone: +44 (0)1252 323 289

Laly's Chemist

4a Downing Street

Farnham

GU9 7PB

Telephone: +44 (0)1252 723 326

Rowland's Pharmacy

Farnham Centre For Health

Hale Road

Farnham

GU9 9QL

Telephone: +44 (0)1252 715 662

Sainsbury's (Lloyds Pharmacy inside Sainsbury's)

Water Lane

Farnham

GU9 9NJ

Telephone: +44 (0)1252 723 131

Vaughan James Pharmacy

113A West Street

Farnham

GU9 7HH

Telephone: +44 (0)1252 716 274

Gas and electric

British Gas

24-hour gas emergency

service. **Telephone:** +44 (0)800

111 999 **Online:** britishgas.co.uk

UK Power Networks

24-hour power failure and emergencies service.

Telephone: +44 (0)800 316 3105

Online: ukpowernetworks.co.uk

GPs and health centres

Aldershot Centre for Health

Hospital Hill

Aldershot

GU11 1AY

Telephone: +44 (0)1252 335 000

Downing Street Group Practice

4 Downing Street

Farnham

GU9 7PA

Telephone: +44 (0)1252 723 122

Online: downingstreetsurgery.co.uk

River Wey and Ferns Medical Practices - merged**Farnham Park Health Group**

Farnham Centre for Health

Hale Road

Farnham

GU9 9QS

Telephone: +44 (0)1252 01252 723122

Online: farnhamgps.com

The Cambridge Practice**Main Surgery**

Aldershot Centre for Health

Hospital Hill

Aldershot

Hampshire

GU11 1AY

Telephone: +44 (0)1252 344 868

Online: cambridgepractice.co.uk

The Cambridge Practice**Branch Surgery**

276 Lower Farnham Road

Aldershot

GU11 3RB

Health, safety and emergency services**Emergency services**

Fire, police and ambulance: emergencies only.

Telephone: 999

Farnham Police (based in Guildford Police Station)

To report non-urgent crime.

Telephone: 101

Online: surrey.police.uk

Neighbourhood officer

Contact your local officer for information and advice.

Telephone: 101

NHS 111 Service

For non-emergency medical help.

Telephone: 111

Alcoholics Anonymous

Telephone: +44 (0)800 917 650

Online: alcoholics-anonymous.org.uk

Beat, the UK's Eating Disorder Charity

Telephone: +44 (0)808 801 0811

Online: b-eat.co.uk

For anorexia, bulimia, binge-eating:

Telephone: +44 (0)808 801 0677

Email: help@b-eat.co.uk

Child and Adolescent Mental Health Services

Telephone: +44 (0)300 222 5755

CRUSE - Bereavement support

Telephone: +44 (0)808 808 1677

Covid-19 update

Cruse Bereavement Care: South West Surrey Cruse

Provide advice, information and support to anyone bereaved. Confidential and free service for those living in Guildford, Surrey Heath and Waverley Boroughs.

Telephone: +44 (0)1483 565 660 (Monday - Wednesday, 9.30-12.30)

Online: cruse.org.uk/south-west-surrey-area

Early Intervention in Psychosis Service: West Surrey

Telephone: +44 (0)1932 587 051

Covid-19 update

Surrey Youth Counselling Service - Mindsight Surrey CAMHS

24 hour answerphone: +44 (0)345 600 2516 (video and voice calls offered)

Home Treatment Team: South West Surrey

Telephone: +44 (0)1483 443 584

i-access drug and alcohol service

Telephone: +44 (0)300 222 5932

Online: surreydrugandalcohol.com

Mental Health Matters Helpline

Telephone: +44 (0)800 1070 160

Mind Helpline

Mental health information.

Telephone: +44 (0)300 123 3393

Email: info@mind.org.uk

Text: 86463

Rape Crisis

Telephone: +44 (0)808 802 9999

RASASC (Rape and Sexual Abuse Support Centre, Guildford, Surrey)

Provide a helpline, counselling, advice and various other support for people in Surrey affected by rape and sexual abuse.

Telephone: +44 (0)1483 546400 (Monday – Thursday, 19.30 – 21.30)

Outside hours (Reading) helpline: +44 (0)118 958 4033

To request counselling call: +44 (0)1483 568000

Online: rasasc.org

Samaritans

Telephone: 116 123

Email: jo@samaritans.org

Hospitals

Frimley Park Hospital

(Full Accident & Emergency Services)

Portsmouth Road

Frimley

Camberley

GU16 7UJ

Telephone: +44 (0)1276 604 604

Royal Surrey County Hospital

(Full Accident & Emergency Services)

Egerton Road

Guildford

GU2 7XX

Telephone: +44 (0)1483 571 122

Library

Farnham Library

Vernon House
28 West Street

Farnham
GU9 7DR

Telephone: +44 (0)300 200 1001

Online: surreycc.gov.uk/libraries

Public information and services

Farnham Town Council

South Street

Farnham
GU9 7RN

Telephone: +44 (0)1252 712 667

Online: farnham.gov.uk

Email: customer.services@farnham.gov.uk

Only the following services are offered at the Farnham office: Council Tax queries, Epsom Local Information information about car parking, information about refuse/recycling and applying for residents' parking permits around the town centre and railway station. For any other council office queries you will need to contact the Godalming office:

Waverley Borough Council

The Burys
Godalming
GU7 1HR

Telephone: +44 (0)1483 523 333

Online: www.waverley.gov.uk/site/

Citizens Advice Bureau

Montrose House
50 South Street
Farnham
GU9 7RN

Telephone: +44 (0)344 848 7969

Online: adviceguide.org.uk

Inland Revenue/HMRC

Telephone: +44 (0)300 200 3500 (National Insurance), +44 (0)345 300 3900 (Tax Credits Helpline)

Online: www.gov.uk/government/organisations/hm-revenue-customs

Jobcentre Plus Aldershot

Station Road

Aldershot

GU11 1HP

Online: www.gov.uk/jobsearch

Public transport

Eurostar

Online: eurostar.com

National Express Coaches

Telephone: +44 (0)871 781 8181

Online: nationalexpress.com

National Rail Enquiries

Telephone: +44 (0)3457 484 950

Online: nationalrail.co.uk

Stagecoach Buses

Telephone: +44 (0)345 121 0190

Online: stagecoachbus.com

Transport for London

Telephone: +44 (0)343 222 1234

Online: tfl.gov.uk/modes/buses/

Sexual health

Aldershot Centre for Health: Sexual Health Clinic

Level 4, Hospital Hill

Aldershot

GU11 1AY

Telephone: +44 (0)300 300 2016

Online: letstalkaboutit.nhs.uk

Marie Stopes

60 Stoughton Road

Guildford

GU1 1LJ

Telephone: +44 (0)345 300 8090

Online: mariestopes.org.uk

Supermarkets

ANA Oriental

29 Wellington Street
Aldershot
GU11 1DX

Telephone: +44 (0)1252 317 898

Iceland

153-163 Victoria Road
Aldershot
GU11 1JR

Telephone: +44 (0)1252 324 758

Online: iceland.co.uk

Lidl

East Street
Farnham
GU9 7SW

Lidl

Wellington Street
Wellington Centre,
Aldershot GU11 1DB

Telephone: +44 (0)800 977 7766

Online: lidl.co.uk

Marks and Spencer Simply Food

BP Service Station
A31 Farnham Bypass
GU9 8AS

Telephone: +44 (0)1252 711 635

Online: marksandspencer.com

Morrisons

Alexandra Road
Aldershot
GU11 1NX

Telephone: +44 (0)1252 331 872

Online: groceries.morrisons.com

Sainsbury's

Water Lane
GU9 9NJ

Telephone: +44 (0)1252 718 061

Online: sainsburys.co.uk

Academic Services

Sainsbury's

16 South Street

Farnham

GU9 7RP

Telephone: +44 (0)1252 734 077

Online: [sainsburys.co.uk](https://www.sainsburys.co.uk)

Tesco

29-31 Ridgeway Road

Farnham

GU9 8NN

Telephone: +44 (0)345 026 9360

Online: [tesco.com](https://www.tesco.com)

Tesco

5 Wellington Avenue

Aldershot

GU11 1SQ

Telephone: +44 (0)345 677 9004

Online: [tesco.com](https://www.tesco.com)

Waitrose

The Hart

Farnham

GU9 7HD

Telephone: +44 (0)1252 719 300

Online: [waitrose.com](https://www.waitrose.com)

Taxis**Blue Line Taxis**

Telephone: +44 (0)1252 758 294

Online: [farnhamtaxicompanies.co.uk](https://www.farnhamtaxicompanies.co.uk)

Farnham Station Taxis

Telephone: +44 (0)1252 735 735

Online: [farnhamstationtaxis.co.uk](https://www.farnhamstationtaxis.co.uk)

Footprint Taxis

Telephone: +44 (0)1252 844 844

Website: [footprint-taxis.co.uk](https://www.footprint-taxis.co.uk)

Home James Taxis

Telephone: +44 (0)1252 737 475

Online: [homejamestaxis.co.uk](https://www.homejamestaxis.co.uk)

Specialist advice

UCA Farnham has a Specialist Adviser who is based at the Gateway. They provide help and advice on a whole range of issues, including student finance, housing, health, part time jobs etc.

As part of **Academic Services (AS)**, the Specialist Adviser can also refer students to other members of the AS team.

Farnham Specialist Adviser

Andrea Beattie

Telephone: +44 (0)1252 892 612

Email: advicefarn@uca.ac.uk

Other campuses:

Canterbury Specialist Adviser

Colin Barnes

Telephone: +44 (0)1227 817 307

Email: advicecant@uca.ac.uk

Epsom Specialist Adviser

Nyawira Njiraini

Telephone: +44 (0)1372 202 441

Email: adviceeps@uca.ac.uk

Rochester Specialist Adviser

Anna Mepstead

Telephone: +44 (0)1634 888 644

Email: adviceroch@uca.ac.uk