Library & Student Services

Local information for Canterbury students

2016/17

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Health, safety and emergency services

Emergency Services
Fire, police and ambulance: emergencies only.
Telephone: 999

NHS 111 Service
For non-emergency medical help.
Telephone: 111

Kent Police
To report non-urgent crime or to contact your local officer for information and advice.
Telephone: 101
Online: kent.police.uk

Hospitals

Kent & Canterbury Hospital
(Minor Injuries Unit & Emergency Care Centre)
Ethelbert Road
CT1 3NG
Telephone: 01227 766877

William Harvey Hospital
(Full Accident & Emergency Services)
Kennington Road
Ashford
TN24 0LZ
Telephone: 01233 633331

Queen Elizabeth the Queen Mother Hospital
(Full Accident & Emergency Services)
St Peters Road
Margate
CT9 4AN
Telephone: 01843 225544

Local GP surgeries and health centres

Cossington House
51 Cossington Road
CT1 3HX
Telephone: 01227 763377
Online: **cossingtonhouse.co.uk**

Northgate Medical Practice
1 Northgate
CT1 1WL
Telephone: 01227 208556
Online: **northgatemedicalpractice.com**

New Dover Road Surgery
10 New Dover Road
CT1 3AP
Telephone: **01227 462311**
01227 462197
Online: **newdoverroadsurgery.co.uk**

Canterbury Health Centre
26 Old Dover Road
CT1 3AP
Telephone: **03000 426600**
Online: **canterburyhealthcentre.co.uk**

London Road Surgery
49 London Road
CT2 8SG
Telephone: 01227 463128
Online: **canterburymedicalpractice.nhs.uk**

University (of Kent) Medical Centre
Giles Lane
CT2 7PB
Telephone: 01227 469333
Online: **umckent.co.uk**

Dentists

DentaLine
Provides emergency treatment when dental surgeries are closed.
Monday – Friday, 6-11pm
Weekends/Bank Holidays: 8.30am-1.30pm
Telephone: 01634 890300

NHS 111 Service
For information and help finding a local NHS dentist.
Telephone: 111
Online: nhs.uk

Dispensing chemists (see also: Supermarkets)

Boots
Monday – Saturday: 8am-6pm
Sunday: 11am-5pm
Whitefriars Shopping Centre
12 Gravel Walk
CT1 2TF
Telephone: 01227 470944

Boots
Monday – Saturday: 9am-8pm
Sunday: 10am-4pm
Riverside Retail Park Wincheap
CT1 3TQ
Telephone: 01227 781369

Boots
Monday – Friday: 8am-6pm
Saturday: 9am-5pm
Sunday: Closed
St George's Centre
CT1 1UL
Telephone: 01227 459770

Boots
Monday – Saturday: 9am-8pm
Saturday: 9am-5pm
Sunday: Closed
29 Oaten Hill
CT1 3HZ
Telephone: 01227 457830

Eckersley Pharmacy
Monday – Friday: 8.30am-6pm
Saturday: 9am-12.30pm
Sunday: Closed
2 Northgate
CT1 1WJ
Telephone: 01227 453969

United Pharmacy
Monday – Friday: 9am-6.30pm
Saturday: 9am-2pm
Sunday: Closed
68 St Dunstans Street
CT2 8BN
Telephone: 01227 462422

Superdrug Pharmacy
Monday – Thursday: 8am-6.30pm
Friday: 8am-7pm
Saturday: 8am-6.30pm
Sunday: 11am-5pm
23 St George's Street
CT1 2SS
Telephone: 01227 462039

Gas and electric

British Gas
24-hour gas emergency service.
Telephone: 0800 111999
Online: britishgas.co.uk

EDF Energy
24-hour power failure and emergencies service.
Telephone: 0800 111 999
Online: edfengergy.com/safety-emergencies

UK Power Networks
24-hour power failure and emergencies service.
Telephone: 0800 3163105

Sexual health

Family Planning Clinic/GUM Clinic
The Gate Clinic
Kent & Canterbury Hospital
CT1 3NG
Telephone: 01227 783120
Online: kent.gov.uk/social-care-and-health/health/sexual-health

FPA Sexual Health and Advice
Online: fpa.org.uk

Public information and services

Canterbury City Council
Military Road
CT1 1YW
Telephone: 01227 862000
Online: canterbury.gov.uk

Citizens Advice Bureau
3 Westgate Hall Road
CT1 2BT
Telephone: 08444 994128
Online: adviceguide.org.uk
canterburycitizensadvice.org

Inland Revenue/HMRC
Telephone: 0300 200 3500 (National Insurance)
0345 300 3900 (Tax Credits Helpline)
Online: hmrc.gov.uk

Jobcentre Plus Canterbury
Northgate House
115-120 Northgate
CT1 1EZ
Telephone: 0345 604 3719
Online: gov.uk/jobsearch

Banks and Building Societies

Barclays
Monday – Friday: 9am-5pm
Saturday: 9am-4pm
Sunday: Closed
9 St George's Street
CT1 2JX
Telephone: 03457 345 345
Online: barclays.co.uk

TSB
Monday – Friday: 9am-5pm
Saturday: 10am-4pm
Sunday: Closed
1-2 The Parade
CT1 2JL
Telephone: 01227 761663
Online: tsb.co.uk

HSBC
Monday: 9am-5pm
Tuesday: 9.30am-5pm
Wednesday: 9am-5pm
Thursday: 9am-7pm
Friday-Saturday: 9am-5pm
Sunday: Closed
9 Rose Lane
CT1 2JP
Telephone: 03457 404 404
Online: hsbc.co.uk

Lloyds
Monday-Tuesday: 9am-5pm
Wednesday: 9.30am-5pm
Thursday: 9am-7pm
Friday: 9am-5pm
Saturday: 9am-4pm
Sunday: Closed
49 High Street
CT1 2SE
Telephone: 0345 3000 000
Online: lloydsbank.com

Natwest
Monday – Tuesday: 9am-5pm
Wednesday: 9.30am-5pm
Thursday-Friday: 9am-5pm
Saturday: 9am-1pm
Sunday: Closed
11 The Parade
CT1 2SQ
Telephone: 03457 888 444
Online: natwest.com

Nationwide Building Society
Monday – Tuesday: 9am-5pm
Wednesday: 9.30am-5pm
Thursday – Friday: 9am-5pm
Saturday: 9am-3pm
Sunday: Closed
4/5 High Street
CT1 2JH
Telephone: 0800 554 0287
Online: nationwide.co.uk

Royal Bank of Scotland
Monday – Tuesday: 9.15am-4.45pm
Wednesday: 9.45am-4.45pm
Thursday – Friday: 9.15am-4.45pm
Saturday – Sunday: Closed
14 Rose Lane
CT1 2ST
Telephone: 01227 763345
Online: **rbs.co.uk**

Santander
Monday – Wednesday: 9am-5pm
Thursday: 10am-5pm
Friday: 9am-5pm
Saturday: 9am-4pm
Sunday: Closed
48 High Street
CT1 2SD
Telephone: 08706 076000
Online: **santander.co.uk**

Halifax
Monday – Tuesday: 9am-5pm
Wednesday: 9.30am-5pm
Thursday – Friday: 9am-5pm
Saturday: 9am-2pm
Sunday: Closed
6 St George's Street
CT1 2HP
Telephone: 01227 599609
Online: **halifax.co.uk**

Travel services and information

Train

National Rail Enquiries
Telephone: 03457 484 950
Online: nationalrail.co.uk

Eurostar
Online: eurostar.com

Bus

Stagecoach (East Kent)
Telephone: 01227 812409
Online: stagecoachbus.com
Email: eastkent.enquiries@stagecoachbus.com

Coach

National Express
Telephone: 0871 7818181
Online: nationalexpress.com

Taxi service

Cabco
Telephone: 01227 454445
Online: cabcocanterbury.com

Longport
Telephone: 01227 458885
Online: longportcabs.co.uk

Longleys Private Hire
Telephone: 01227 710777
Online: longleysprivatehire.co.uk

Canterbury Taxi Service
Telephone: 01227 444444
Online: canterburytaxis.co.uk

Wilkinsons Taxis Ltd
Telephone: 01227 450450
Online: wilkinsontaxis.com

Supermarkets

Tesco Metro
Monday – Saturday: 7am-10pm
Sunday: 11am-5pm
Whitefriars Shopping Centre
Gravel Walk
CT1 2SN
Telephone: 03456 779822
Online: tesco.com

Waitrose
Monday – Friday: 8am-9pm
Saturday: 8am-8pm
Sunday: 10am-4pm
St George's Place
CT1 1UL
Telephone: 01227 785802
Online: waitrose.com

Sainsburys
(Dispensing Chemist)
Monday – Saturday: 7am-10pm
Sunday: 10am-4pm
Kingsmead Road
CT1 1BW
Telephone: 01227 456860
Online: sainsburys.co.uk

Morrisons
(Dispensing Chemist)
Monday – Saturday: 7am-10pm
Sunday: 10am-4pm
Ten Perch Road
CT1 3TQ
Telephone: 01227 764663
Online: groceries.morrisons.com

Lidl
Monday – Saturday: 8am-9pm
Sunday: 10am-4pm
116-118 Sturry Road
CT1 1HJ
Online: lidl.co.uk

Aldi
Monday – Saturday: 8am-10pm
Sunday: 10am-4pm
St Andrews Close
CT1 2LN
Online: aldi.co.uk

Tesco Express
Monday – Sunday: 7am-11pm
New Dover Road
CT1 3AS
Telephone: 03456 102958
Online: tesco.com

Asda
(Dispensing Chemist & Optician)
Monday – Saturday: 24hr until…
Saturday: closes 10pm
Sunday: 10am-4pm
Sturry Road
CT1 1DG
Telephone: 01227 479719
Online: asda.co.uk

Leisure

Cinemas

Odeon
43-45 St George's Subway
CT1 1UP
Telephone: 03330 067777
Online: odeon.co.uk

Curzon Cinema
Westgate Hall Road
CT1 2BT
Telephone: 03305 001331
Online: curzoncinemas.co.uk

Marlowe Theatre
The Friars
CT1 2AS
Telephone: 01227 787787
Online: marlowetheatre.com

Gulbenkian Theatre & Cinema
University of Kent
CT2 7NB
Telephone: 01227 769075
Online: thegulbenkian.co.uk

Cineworld Multiplex
Eureka Leisure Park
Rutherford Road
Ashford
TN25 4BN
Telephone: 08712 002000
(calls cost 12p per min + access charges)
Online: cineworld.co.uk

Leisure centre

Kingsmead Leisure Centre
Monday – Friday: 6am-10pm
Saturday: 7am-5.30pm
Sunday: 7am-7pm
Kingsmead Road
CT2 7PH
Telephone: 01227 769818
Online: activelifeltd.co.uk

Library

The Beaney House of Art & Knowledge
Monday – Wednesday: 9am-5pm
Thursday: 9am-7pm
Friday – Saturday: 9am-5pm
Sunday: 10am-5pm
18 High Street
CT1 2DB
Telephone: 01227 862162
Online: **kent.gov.uk/libs**

Visitor and tourist information

Canterbury Visitors Information Centre
Monday – Wednesday: 9am-5pm
Thursday: 9am-7pm
Friday – Sunday: 9am-5pm
18 High Street
CT1 2RA
Telephone: 01227 862162
Online: **canterbury.co.uk**

Specialist advice

UCA Canterbury has a **Specialist Adviser** who is based at the **Gateway**. They provide help and advice on a whole range of issues, including student finance, housing, health, part time jobs etc.

As part of **Library & Student Services (LSS)**, the Specialist Adviser can also refer students to other members of the LSS team.

Canterbury Specialist Adviser
Colin Barnes
Telephone: 01227 817307
Email: advicecant@uca.ac.uk

Other campuses:

Epsom Specialist Adviser
Nyawira Njiraini
Telephone: 01372 202441
Email: adviceeps@uca.ac.uk

Farnham Specialist Adviser
Sharlotte Kelly
Telephone: 01252 892612
Email: advicefarn@uca.ac.uk

Rochester Specialist Adviser
Anna Mepstead
Telephone: 01634 888644
Email: adviceroch@uca.ac.uk